

Corniche Sur Mer Homeowners Association



MARCH 2016

The next Board of Directors meeting will be held on

**WEDNESDAY,
MARCH 23, 2016**

5:30 p.m. - Business Meeting and Homeowner Forum
at

TBD

The Association's Meeting Agenda will be posted at both Ritz Pointe entrances at least four days prior to the meeting.

The Board typically meets on the 4th Wednesday of each month.

CLIENT SERVICES WE ARE HERE TO HELP!

Progressive Community Management is here to help you with any association needs. Please find additional contact information to help you reach us:

Lisa Klasky

*Community Manager, ext. 110, email:
LisaK@ProgressiveCM.com*

Eli Perez

*Community Services Assistant,
ext 134,*

email: EliP@ProgressiveCM.com

*Accounting (for payments),
Accounting@ProgressiveCM.com*

*Our office number is (949) 582-7770
and facsimile (949) 582-7796*

2016 Community Projects

For 2016, the Board has several exciting projects that are planned to enhance the beauty of our community.

1. Community Signage — Corniche Sur Mer has never had any signs that identify our community as residents and guests enter from Ritz Pointe Drive to Cassis or Venezia. Wall signage is being considered with the goal of creating our own identity within Ritz Pointe Communities.
2. Slope Renovation — Our next slope renovation project is scheduled for Ville Franche. Work will begin after the rainy season ends. The slope will be renovated with the same plant palate and in the same design motif as the other renovated slopes in our community.
3. Street Lighting — Our existing street lanterns are over 25 years old, and no longer provide the necessary night time lighting for the safety of pedestrians and vehicles. While existing poles are in excellent shape, the lanterns have long passed their useful life. We are considering new lanterns to provide targeted lighting to illuminate the sidewalks and streets, while reducing the impact on those homes adjacent to the lanterns. New lanterns will be significantly more energy efficient.
4. Street Slurry — The largest asset of our association are our streets, which are meticulously maintained in order to extend their useful life. While streets will eventually need replacement, regular street slurry coating extends useful life. Streets will be slurry coated later this year.

The Board always welcomes your input on current projects or ideas you may have to improve community life. Please send your comments to our Community Manager, Lisa Klasky.

Assessment Billing Inquires

We apologize in advance if you have found any error in your assessment billing statements, as financial records from Webb/AMSS were not transitioned to Progressive Community Management. We have found that some homeowners made payments that were not posted by Webb/AMSS yet processed through the bank. If this has happened to you, please provide us with a copy of your cancelled check(s) so we can properly credit your account. We appreciate your understanding.

Trash and Doggie Matters

Please keep our neighborhood clean! Trash cans are located throughout the community. If you run out, doggie bag dispensers are also located within our community. We appreciate your cooperation.



It's time to spring forward!

Daylight Savings begins on
Sunday, March 13th

Don't forget to set your clocks ahead 1 hour at 2:00 am.

New Membership Communication System

Dear Homeowners,

Progressive Community Management has licensed new software on behalf of our community to enable mass communications which will include the ability to send community notifications (potentially including emergency/disaster information if feasible) to all homeowners via e-mail, text, and/or phone call at your selection. This system will not be used for "junk" or non-community issues. The new system is called Pitera Community Software.

If we have your e-mail address on file, you will receive an e-mail from us within the next few weeks to provide you the log-on information to access the system and input your preferences. We ask that you keep your e-mail and/or phone number current with Progressive Community Management in order to avoid interruption in communication between the Association and yourself.

If we do not have your current e-mail, please provide this to our office during the month of March so we may send you the "welcome e-mail" to activate your information in the system. You can call this information into Eli at Progressive at 949-582-7770 or by e-mail to elip@progressivecm.com.

*After receiving your "welcome e-mail", you may change your password by logging in and then selecting **Manage > Password** from the navigation menu.*

*You will also be able to look up your assessment account balance through this system by clicking on the **Financials** tab.*

If you have any questions, please contact Eli or Lisa at Progressive Community Management.

With the current Postal Rates and the challenges with Postal delivery are you looking for an easier way to pay your monthly Homeowners Association dues and receive your statements?

Want to save money on postage? Not receiving your statements in the mail? SIGN UP FOR E-STATEMENTS. If you would like to receive your monthly statement and enclosures via email you may sign up on the Progressive website. ACH is a **FREE** service offered by Progressive Community Management, wherein your assessments will be debited from your bank account between the 5th and the 10th of every month. All you need to do is fill out the sign-up form and return it with a voided check by the 10th of the month (it will start the month after). To take advantage of this program, you can download the agreement form at www.progressivecm.com and mail it in.

You can also scan the form and a voided check and email it in. Still have Questions? Please contact Shelley Logan in our accounting department (949) 582-7770 ext.104 or shelleyl@progressivecm.com.

PROGRESSIVE COMMUNITY MANAGEMENT **EMERGENCY SERVICE**

Progressive provides a 24 hour emergency service for property threatening emergencies which is available by calling our regular business line at (949) 582-7770 and following the emergency paging instructions. Thank you!

*Corniche Sur Mer Homeowners Association
c/o Progressive Community Management
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Phone (949) 582-7770 ~ Fax: (949) 582-7796*

*www.ProgressiveCM.com or www.Cornichesurmer.com
LisaK@ProgressiveCM.com
EliP@ProgressiveCM.com*

ASSOCIATION WEBSITE

We hope you are making use of the Corniche Sur Mer Homeowners Association website at www.cornichesurmer.com. You can easily download architectural guidelines, painting applications, architectural applications, issue common area service requests, read newsletters and minutes, etc. on line from the comfort of your home or office.



All assessment payment checks should be made payable to
Corniche Sur Mer Homeowners Association, not
Progressive Community Management